

Living Hope

Bringing Hope, Breaking Despair



Annual Report



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801 professions of Faith



7,794 moms supported with training and care



2,811 clients helped through the Job Centre



100,885 home visits in the Western Cape

118,484 people served this year



71 disasters responded to



23,922 kg of tomatoes



37 people enrolled in the Recovery Programme each month



800,357 meals served



Chairperson

As a Board of Trustees, we aim to ensure that Living Hope remains on course for its mission and vision. We ensure that the organisation is governed well and that we are accountable to the funders and donors for the trust they have put in Living Hope. We are constantly amazed at the dedication and care that our staff and volunteers show towards the people that they care for on a daily basis. I love that within Living Hope there are many different opportunities for different types of personalities and people to serve together as a team. As Trustees, we are often a more background role for the organisation - making decisions about finances, expansions and directions of the organisation. We are thankful that God is able to use the different gifts and talents that the Board members have to support the work of Living Hope. However, it is the stories that we hear from the staff and volunteers of the impact they have in the communities that really motivates us and keep us inspired to volunteer in this capacity. I have always been amazed at the layers of complexity involved in helping people in need - it is not just about lack of food, or access to health care or skills - substance abuse, mental health challenges and gangsterism all play a role. So, the challenge is that while a client may present with a need, in fact there is a whole complex system of things a work adding to their situation. This has always been the challenge for Living Hope and we seem to uncover more and more layers each year. It has been wonderful to hear of healings happening amongst clients - literally sight and hearing restored. It is always a thrill to hear of salvations and lives changed by the hope of Jesus through the Living Hope programmes. It is so encouraging to hear how God is working through our staff and volunteers beyond the objective of their programme. I have also heard many stories of staff going above and beyond in difficult times such as flooding. Service and adaptability are wonderful qualities that our staff and volunteers have in abundance!

A major highlight has been the start of the building project in the Eastern Cape - it has taken a long time with permits and planning permissions - even the build has not been without challenges, but to see the progress after years of hoping and planning is really encouraging.

I started helping with the Board side of Living Hope nearly 16 years ago when I was Pastor John Thomas' Personal Assistant. I hope that people would look at Living Hope not just as a relatively large and successful organisation, but they would see our amazing staff and volunteer team who have a heart for serving their communities and Bringing Hope. I will be stepping down from the Board of Trustees at this year's AGM. In doing so I am confident that the organisation is in good hands. We went through a succession process a couple of years ago and now I believe that God will continue to grow Living Hope and bless the communities in which we serve.

By Tracey Uganja





Executive Director

With joy, I share the incredible journey we have experienced this past year at Living Hope. We served an astonishing **118,484** people, positively impacting their lives over **2 million** times. This year, we delved more deeply into people's lives than ever before, witnessing the most remarkable results. This Annual Report reflects the amazing outcomes achieved by our dedicated team, united in our mission to Bring Hope, Break Despair, and Build a Brighter Future in Africa.

Imagine this: At this very moment, whether day or night, Living Hope is actively caring for those in need. We are bringing hope and breaking despair. Today, as you read this, know that thousands of people received care, learned new skills, and found hope. Even in the toughest seasons, lives are transformed, individuals are empowered, families are restored, and communities are uplifted. This is all made possible by the generous support and prayers of people like you.

This past year, we faced numerous challenges, including civil unrest, fires, and floods. Yet, the Living Hope family rose to the occasion, embodying the hands and feet of Jesus. We are committed to Bringing Hope to the hopeless, Breaking the Despair of poverty, addiction and disease, and Building into the lives of those we serve. We stand firm, giving our lives to this mission.

After dreaming together with our staff, leadership, and trustees, we envisioned what God is calling us to in the next 20 years. Here's a snapshot of that vision:

Living Hope is transforming communities across Africa through the hope of Christ. The stagnant air of despair is giving way to the refreshing breeze of God's Spirit. Wounded bodies and souls are finding healing from the loving hands of Jesus. Living water provides a healing stream of laughter as children play unleashed from the problems of poverty and crime. Aging men and women dream again long-lost dreams of hope and a future. Hunger comes only to those who fast and pray. Life skills empower productive and effective work that restores and nurtures dignity. Ministries of compassion collaborate with Living Hope to accelerate the ever-brightening light of God's presence and purpose in Africa. Broken men and women stand, walk, and live new lives. Hope is evident, despair is a vanishing mist, and strong communities are built. Living Hope employees and volunteers experience God and know the full depth of his joy. New believers come to faith every day. Coworkers are like a high-performance team that feels like family. Each team member is encouraged to grow, develop, and find his or her sweet spot in ministry.

Isn't it beautiful? Together with you, we are going to build a brighter future for individuals and for the African continent. Thank you for being an essential part of this journey.

Living Hope is "...like a tree firmly planted by streams of water, which yields its fruit in its season, and its leaf does not wither; and in whatever he does, he prospers." Psalm 1:3

By Victor Thomas



Community Based Health Services



22,996 parcels of medication delivered

134 community health outreaches

100,885 Medical Home Visits

impacting the community through access to healthcare, preventative care, chronic disease management, mental health support, and health education and outreach events.

This year, the Community Based Health Services (CBHS) programme proudly served **28,115** individuals, contributing to improved health outcomes and fostering stronger, healthier communities. Our person-centred, community-focused approach resulted in an impressive **100,885** home medical visits, **134** community health outreaches, and over **421,224** person-centred impact interventions. Our team is making a significant difference in individual and community health. The communities we serve face numerous challenges, including poverty, stigma, limited resources, community violence, restricted access to healthy foods, high crime rates, and a lack of health education. The CBHS programme addresses these challenges through community home medical visits, health awareness outreaches, distribution of chronic medications, testing and screening for communicable and non-communicable diseases, and several other health services. All the while, we bring God's compassion, empathy, and truth into situations of loss, suffering, pain, and trauma.

This year, we observed growing numbers in non-communicable diseases such as hypertension and diabetes. We have seen an **11%** increase in hypertension cases, an **18%** growth in diabetes, and a **21%** increase in wound care cases handled by our team. We plan to develop innovative wellness approaches to tackle these growing challenges. We will continue to employ and strengthen our holistic approach to health, addressing physical, emotional, and spiritual needs. The integration of spiritual care and Gospel-sharing is a unique and effective aspect of our programme, bringing deep hope and healing to those in need. By investing in staff training and development, enhancing our programming, and navigating challenges, we ensure the continuity and growth of our services.

Looking ahead, we are increasing our accessibility by offering more services, integrating technology to streamline operations and improve data collection, and ensuring sustainability by exploring diverse funding sources and developing strategies for long-term support. We are excited about the opportunities for the future and the impact we can make in the lives of those we serve.

By Joy Truter





Eastern Cape

Our Eastern Cape team provides love, care and support to the communities of Mzamomhle and Gonubie in the form of Community Based Care, Life Skills Education, Support Group Facilitation, Family Strengthening and Education around HIV, TB and STI's.

We have had a remarkable year, marked by significant achievements and meaningful impact for the community. This year, Living Hope Eastern Cape reached an astounding **14,965** individuals, touching lives through a variety of comprehensive services. The **82%** growth in those we served can be attributed to the expansion of our team from 7 to 15 members, with a specific focus on enhancing our healthcare work in the Eastern Cape. This growth has resulted in thousands of new people served and opened up many new doors of opportunity in schools and workplaces.

Our support group work provided essential emotional and social connections, while our **1,941** home visits ensured personalized care and education. By tracing **1,629** defaulters, we helped clients adhere to their treatment plans, which is great for their health and community health. Furthermore, our expanded HIV testing services facilitated early detection and treatment of **4,207** individuals. Our efforts and your support are yielding remarkable results.

Our Family Strengthening work with mothers is growing, with **269** moms completing our First 1000 Days programme, which equips new mothers with vital knowledge for their own and their child's development. The Eastern Cape Life Skills team led **59** school sessions and welcomed **4,395** children to our various Life Skills programmes, providing them with safe, nurturing environments to grow and learn. We are driven by a desire to spread the good news and love of Jesus, and fostering supportive, families for children, and care for those who are sick or dying.

Our dedicated team successfully expanded services across six different communities, six clinics, and five high schools, highlighting our programme's growing reach and impact in difficult situations. The ongoing construction of the new building alongside Mzamomhle, represents a significant milestone, reflecting our increased capacity to serve more people in the region and meet their needs effectively. We look forward to continued growth and greater impact in the coming year, driven by our unwavering commitment to faith, education, and community support.

By Pumla Madliwa



4,207 people tested for HIV

269 Moms completed First Thousand Days Training

4,395 children in Life Skills

Recovery



55 Professions of Faith

2,091 People Served

94 Clients Graduated

Our structured comprehensive programme seeks to break the chains of addiction, holistically transforming people's habits, lives and families.

This past year, the Recovery programme connected with **2,091** individuals through **705** support groups, **16,254** group sessions, and **373** individual sessions. Throughout the year, we conducted **118,909** impact interventions, supported **705** aftercare clients, and celebrated the graduation of **94** clients from the programme. Our programme provides a safe and nurturing environment where clients can talk, listen, and acquire the skills and tools necessary for ongoing sobriety. We also serve meals and snacks daily, as many of our participants come from impoverished communities facing significant food insecurity, which greatly aids in retention.

In addition to our core services, we refer clients to appropriate additional service providers, such as shelters and clinics, as needed. This year, we successfully connected with **143** family members affected by addiction through our family support programme. The reconciliation and re-integration of those we serve with their families is always a highlight. One inspiring story from this year involves a female client who, after twenty-one years of addiction and seven years without contact with her children, was able to reconnect with her family. Witnessing families come together and transform is truly a joy. Additionally, two female clients shared their powerful stories on the radio, showcasing the transformative power of our programme to a wide audience. As a result of one testimony, new individuals decided to join the programme and have also found freedom from addiction.

Daily encouraging devotions are shared, and we are heartened to report that **55** individuals chose to put their faith in God this year. Participants often express feeling the love of God throughout the programme. Our biggest advocates are those who have completed the programme and return to share their own stories of transformation, highlighting the love, healing, and hope they received as part of the Living Hope Recovery Programme. We look forward to continuing our mission of supporting individuals on their journey to recovery and fostering healing within families and communities. Thank you for your ongoing support and encouragement.

By Olivia Andries





Agricultural Training

Helping people earn their way out of poverty through a practical Agricultural and Business Training Programme, developing future farmers for South Africa.

Living Hope's Agricultural Programme is dedicated to developing expert future farmers who approach their farming activities from both a business and community development perspective. Our mission is to enhance food security in Southern Africa through training, mentoring, and practical work experience.

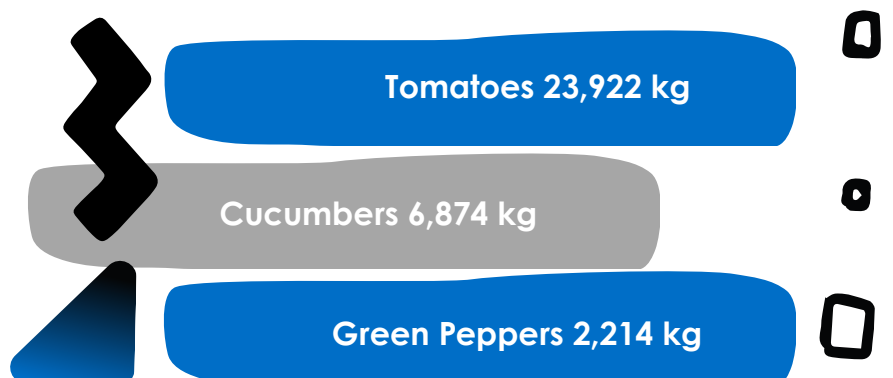
This year, we expanded our vegetable production while providing students with ample learning opportunities. Our programme not only supplies affordable fresh vegetables to local communities, restaurants, and retail stores but also addresses critical issues such as poverty, hunger, and unemployment. By teaching agricultural and business skills, we improve work ethics, foster community development, and instill Biblical principles in our students.

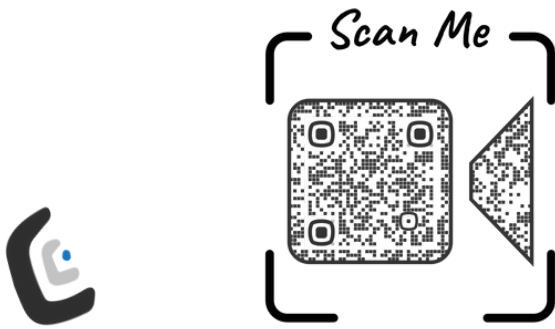
Notable achievements this year include the graduation of **13** students, the enrolment of **24** new students, and **2** graduate interns from the Western Cape Department of Agriculture completing their two-year experiential training. Our crop production was impressive, and our clientele grew to over **500** customers.

Looking ahead, we aim to increase crop production, secure funding to enrol additional local students in our 18-month programme and enhance partnerships and fundraising efforts.

As we move forward, we remain committed to our mission of fostering sustainable agricultural practices and empowering individuals to become self-sufficient agricultural entrepreneurs.

By Chantel Liebenberg





6,295 Days of Inpatient Care

86% Occupancy Rate

29 Days Average Stay

Our Health Care Centre provides physical rehabilitation, social support, palliative care, spiritual, nursing, and recuperation following hospitalization and respite care for the community. We seek to positively influence our patients' quality of life, helping them lead healthier lives, no matter their illness.

There is a significant need in the community for respite, rehab, convalescent, and palliative care, and the Health Care Centre serves as a beacon of hope for families requiring these services. As a transitional facility bridging the gap between the hospital and home, we witness the immense relief on relatives' faces, knowing their loved ones are safe and lovingly cared for. We are proud to be the only facility of our kind in the Southern Peninsula in Cape Town, serving **257** patients this year with **170,125** interventions.

One notable story from this year involves a patient who had become blind due to illness and was told it was irreversible. Determined, he held onto hope in the Lord, praying to regain his sight. and upon his return to the Health Care Centre two months ago, could see again, even discerning the colour of a person's eyes. Another remarkable instance was when we faced a drastic reduction in much-needed supplies from a local partner. After praying as a team and submitting a detailed list justifying our needs, we were informed that every item had been granted!

However, we face challenges such as the limited number of facilities that can care for patients with social issues, leading to prolonged stays. One patient has been with us for over a year.

To address spiritual needs, we hold a devotional service every Sunday morning, with our chaplain visiting patients daily and encouraging staff to pray for them. We are proud of the evident love shown to patients, the homely feel of the facility, and the quality of the food.

Key takeaways from this year include the importance of prayer, faith in God, and patience, trusting in God's timing. Looking ahead, we aim to increase admissions to meet growing needs.

By Sister Margaret Roberts





Life Skills

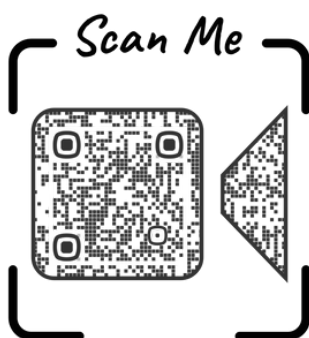
Providing value-based guidance to right living for all Children and Teens through Life Skills Education. The 'Way to Work' programme and 'Job Centre' empower unemployed people and prepares them for job searching.

Our passion for the next generation fuels our mission to inspire and equip children and teenagers in all aspects of life. This year, our programme had the privilege of serving **13,070** individuals. Through our Life Skill Educators, we provided supportive growth spaces, with an impressive **67,428** afternoon and holiday club attendances. We served **2,811** people with job preparedness and opportunities via our Job Centre and empowered **5,431** school students with life orientation lessons. Additionally, we equipped Early Childhood Development teachers with effective strategies and touched the lives of **1,657** children through our ECD work. We hosted our annual Dignity programme for **71** girls moving into puberty, fostering self-awareness and self-esteem.

Our programme is filled with countless stories of lives transformed through the power of Life Skills Education. From a Life Skill Educator assisting a runaway teenager to a collaboration with the Berry College music programme, where children from our communities showcased their talents at a fun-filled fundraising concert. We also celebrate numerous stories of individuals finding work, often for the first time, and the hope that brings to them and their families.

This year, we embraced new challenges and opportunities with enthusiasm. We tried new initiatives, such as holding our first Baseball Holiday Club in Ocean View, found a new venue for our Ocean View afternoon clubs and even during periods of civil unrest we consistently offered hope and support to the children and teenagers we serve. We are excited to continue our mission of inspiring and empowering the next generation. With the support of our dedicated staff, volunteers, and partners, we are confident that we can make a lasting impact on the lives of children and teenagers. Together, we are shaping a brighter future, one life at a time.

By Danielle Schneider and Candice Vigis



Assisted 2,811 clients through the Job Centre

Reached 5,431 students through our schools team

Engaged 2,770 individuals during Child Protection Week

95 Lay Counselling sessions

1,312 people participated in trainings

5 Fresh Start Courses conducted

Our programme aims to foster healthy connections with God, oneself, and others, addressing relational, spiritual, and physical distress through compassionate interventions.

The Training & Wellness Programme has had an impactful year, making a significant difference in the lives of **1,407** individuals. **1,312** people participated in the training, **5** Fresh Start Courses were conducted and **95** people were impacted through Lay Counselling sessions.

Our programme served people through five key initiatives: TB training, HIV training, trauma debriefing, one-on-one counselling, and the Fresh Start Curriculum.

At Living Hope, we understand that our staff's well-being is crucial to the quality of care they provide. Employee wellness has become a key initiative this year, focusing on emotional and spiritual healing and equipping through forgiveness in a world filled with hurt, betrayal, grief, and trauma. Our focus on staff wellness equips our team with the tools to navigate personal challenges and trauma, empowering them to better serve individuals in the community facing similar issues. This initiative is not just about personal healing; it also enhances our employees' ability to approach complex traumas with empathy and resilience.

Looking ahead, we plan to expand our efforts by connecting and equipping staff through events like sports days and family fun days, as well as additional courses. Our programme uniquely fosters interaction across all departments, creating a shared sense of purpose and addressing the holistic needs of both staff and those we serve.

The Training and Wellness Programme has made significant progress this year, overcoming challenges and broadening its impact. We are committed to continued growth, driven by our dedication to faith, education, and community support.

By Sue Schoultz





Family Strengthening

We seek to build resilience in children and families through the provision of Early Intervention services, First Thousand Days work, Disabilities Support Groups, Gender Based Violence work, Trauma care and Counseling, as well as Advocacy for vulnerable children.

This year, the Family Strengthening programme had the privilege of serving **3,463** individuals through a remarkable **51,754** impact interventions. Our work is guided by a deep understanding of the community's needs, with the goal of fostering a healthy, resilient, and supportive environment for all its members. At the heart of our mission is the desire to promote stability, safety, and well-being within families. Many families face significant challenges, including poverty, mental health issues, domestic violence, and limited access to education, and psychosocial support. Family Strengthening exists to address these challenges by providing support, resources, and interventions that foster long-term resilience and empower the community. This year, we proudly supported **1,523** new mothers through our essential First 1000 Days classes. We facilitated weekly support group sessions for **90** individuals with disabilities and saw **1,049** attendances to our Early Interventions programme, which included sessions on Grief and Loss, Health Awareness, Protective Behaviours, and School-based Children's early intervention groups. A further **271** children received school uniforms and the necessary supplies to enable them to access school.

Two stories illustrate the profound impact of our programme: Maria, a deaf and mute mother, who faced significant communication barriers that limited her access to community resources and social support networks. Maria joined our First 1000 Days classes. Through this initiative, she gained relationships, resources and valuable insights into addressing her family's nutritional, healthcare, and developmental needs. Another inspiring story involves an HIV-positive mother and her 6-year-old son, who also tested positive for HIV. After facing severe challenges on their journey to wellness, they found hope and support through our HIV support group regaining health and resilience. In the coming year, we plan to establish satellite offices and outreach points in communities that currently lack adequate access to social services. With the continued support of our dedicated donors and staff, we are committed to promoting sustainable development and empowering more individuals and families to lead healthier, more resilient lives. Thank you for being an integral part of this journey.

By Doiline Maisiri



3,463 people served

90 people attending our Disability Programme

Expanded our services to reach 32% more families in informal areas



55,899 individuals served

25 Visiting Teams

664,404 impact interventions

Our team seeks to meet and advocate for the basic needs of the communities we serve: from the most vulnerable, to those needing urgent assistance in the face of disasters.

Fires and floods in our area often result in significant damage, stripping individuals and families of their homes, possessions, and sense of security, leaving many without basic necessities. For children, and for the sick and needy, these effects can be more severe. Living Hope's immediate disaster relief provides essential supplies such as a waterproof container, clothing, bedding, food, hygiene items, baby goods, and cooking pots, which are critical for restoring hope, dignity and comfort during such times. Living Hope's response in these situations is crucial to alleviate suffering, stabilize communities, and pave the way for recovery, all while sharing the Gospel as we work and deliver goods. We have responded to **71** fire incidents and provided extensive flood relief to **1,312** households that were water logged.

Our ongoing Cooking Mamas feeding programme served **274,804** hot and nutritious meals this year, which becomes especially vital in times of disaster ensuring that vulnerable individuals receive consistent and nutritious meals, which are essential for physical health and well-being.

One positive outcome we have observed with feeding vulnerable children is a notable reduction in instances of children stealing food to satisfy their hunger. This change reflects the programme's impact on the community's food security. Another inspiring story involves a young man who struggled to take his tuberculosis medication due to the side effects it caused. Since incorporating our nourishing stews into his diet, he has been able to manage his medication better, ensuring his recovery and paving the way for him to return to work.

Following the teachings of Jesus Christ on the importance of loving and caring for one's neighbour; disaster relief efforts are an expression of mercy, providing aid to those who need it most. We will be forever thankful to those of our donors and friends for their support of this programme. Through your generous giving, we were able to serve **55,899** individuals with **664,404** meaningful interventions. Thank you!

By Avril Thomas





Chaplaincy

Providing spiritual guidance, opportunities to worship, resources, and pastoral assistance to staff and people we serve living with illness, poverty, and hardship, empowering them to overcome challenges and struggles in their lives.

Chaplaincy and spiritual care play a vital role in supporting both staff and inpatient clients in our Health Care Centre. Hospitals can often be challenging environments, filled with stress and anxiety as patients face illness, pain, and sometimes end-of-life issues. Our chaplaincy team offers a compassionate presence, actively listening to patients' concerns, offering prayers, and providing comfort and hope. This support is especially meaningful for those grappling with complex medical conditions or significant life transitions, helping them discover peace and purpose amid uncertainty.

This year, our Chaplaincy programme served **257** patients, offering daily prayers, Sunday services, church referrals, bereavement counselling, and sharing Scripture. It is truly heartwarming to witness how faith intertwines with medical care, providing spiritual nourishment to those we serve. Our programme addresses spiritual needs by sharing the love of Jesus, connecting individuals to supportive communities, and offering hope. Notably, we connected **844** people to local church communities and recorded **801** professions of faith this year. One remarkable story involved a patient in the Health Care Centre who experienced a miraculous restoration of hearing during a sermon by Pastor James.

Equipping our staff spiritually is a key goal of our chaplaincy. This year, we celebrated the graduation of **33** staff members who learned how to authentically share their faith. We held **1,495** morning devotions across our branches, organized **49** prayer walks, and hosted two online corporate prayer sessions for staff. Additionally, we engaged in numerous one-on-one meetings with staff, supporting them in their spiritual journeys and personal situations. By nurturing the well-being of our staff, we enhance the quality of care provided to our patients.

We are profoundly grateful to witness God's faithfulness at Living Hope, the unwavering commitment of our staff to serve, and the demonstration of Jesus's love to all those we encounter. As we move forward, we aim to expand our network with pastors to connect individuals to local church communities and continue equipping our staff spiritually as they love and serve.

By Noloyiso Mzizana



Monitoring & Evaluation

Living Hope's Monitoring & Evaluation system is a cornerstone of our commitment to accountability, transparency, and continuous improvement. By systematically collecting and analyzing data on the **118,484** clients served with **2,055,483** impact interventions across all of our programmes, we can demonstrate the effectiveness and impact of our efforts to our stakeholders, including donors, community members, and partner organizations. This data-driven approach allows us to provide clear evidence of our progress towards our mission of serving communities in need, ensuring that resources are used prudently and efficiently. Regular M&E reports highlight areas of success and identify challenges, enabling us to uphold high standards of accountability and make informed decisions to improve our services.

The M&E system at Living Hope plays a crucial role in tracking the progress of our programmes and projects. By setting specific, measurable indicators, we can regularly assess whether we are meeting our objectives and identify any deviations from our planned trajectory. This capability is essential for making data-informed adjustments, reallocating resources, or refining strategies to better serve the needs of our target communities, including Masiphumelele, Capricorn, Vrygrond, Overcome, Redhill, and Oceanview. Through effective tracking, we gain real-time insights into programme implementation, allowing us to address issues promptly and enhance overall efficiency and effectiveness.

Our commitment to rigorous M&E not only benefits our internal operations but also motivates donors to support Living Hope. Donors are increasingly seeking transparency and accountability, and our robust M&E system provides them with the confidence that their contributions are being used effectively and efficiently. Detailed M&E reports provide concrete evidence of the impact of their contributions. Moreover, our effective M&E system helps us establish ourselves as a faithful and trustworthy partner, fostering long-term relationships with donors and ensuring sustained support for our mission.

By Tawanda Mutsigwa

LIVING HOPE TOTALS: APRIL 2023 - MARCH 2024

PROGRAMME	PEOPLE SERVED	IMPACT INTERVENTIONS
Community Response	55,899	664,404
Eastern Cape	14,965	240,988
Family Strengthening	3,463	51,754
Community Based Services	28,115	421,224
Health Care Centre	257	170,125
Agricultural Training	377	83,093
Life Skills Education	13,070	304,245
Recovery	2,091	118,909
Volunteers and Interns	247	741
TOTAL	118,484	2,055,483



Human Resources

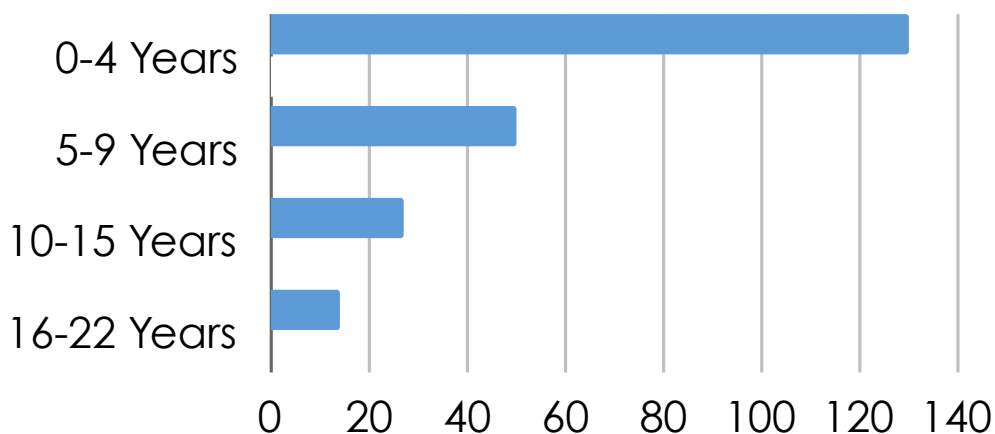
Our HR team is passionately committed to Living Hope's mission and the individuals we serve. We prioritize integrity, fairness, and compassion in all our actions, striving for excellence in service delivery. This year, our Human Resources department successfully engaged **247** volunteers and students who collaborated with our dedicated team of **221** staff members. Additionally, we welcomed **49** new staff members into our organization, enhancing our capacity to serve our community.

We made significant improvements by refining our reporting systems and adding a new HR team member who began as an intern. We also enhanced our internship opportunities through hosting volunteers and students, ensuring that relevant skills are acquired for entry into the workplace or for graduation. These interns are considered for open positions, ensuring that new team members are familiar with our mission and operations, aligned with our goals and placed in the right roles.

Looking ahead, we are excited to expand our international and local student internship programmes, creating even more opportunities for growth and development that are embraced by our programme managers. Together, we continue to build a supportive and effective HR programme that reflects our values and commitment to those we serve.

By Kerry-Ann Ives

Staff Retention and Long Service



Finance

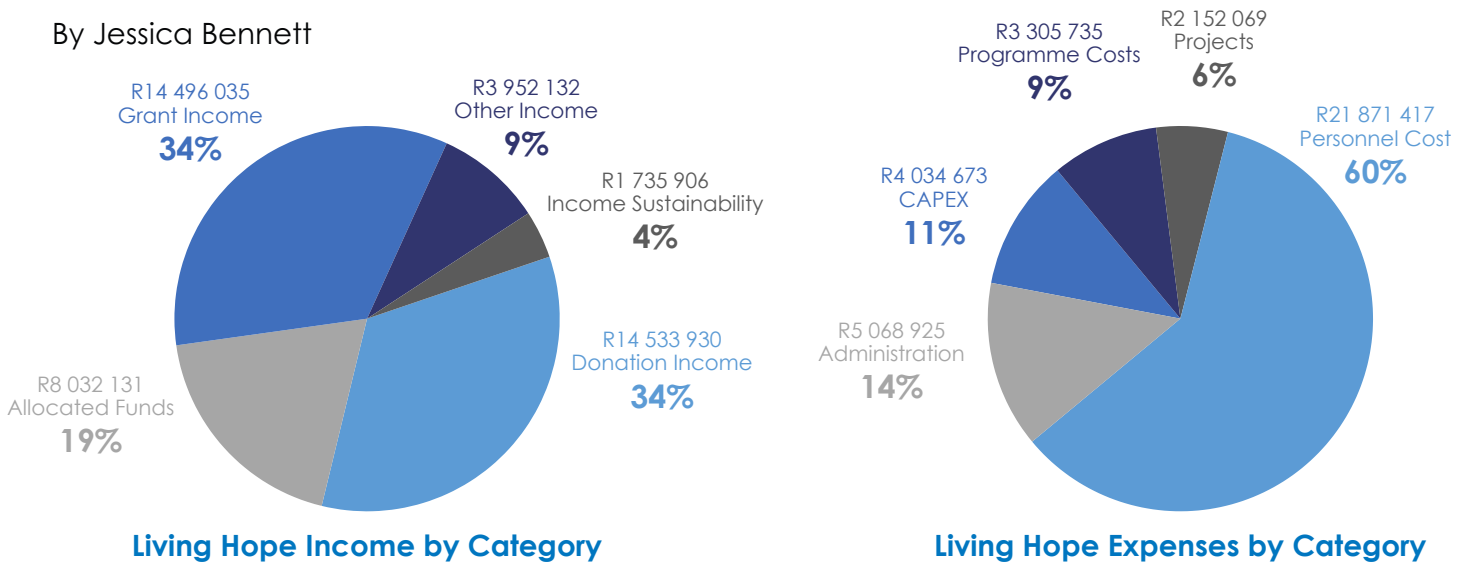
We are grateful to God for guiding us through another challenging yet rewarding year. We have experienced exciting growth in various areas. For a detailed overview, please refer to the Living Hope Audited Financial Statements 2024.

Highlights for the Year:

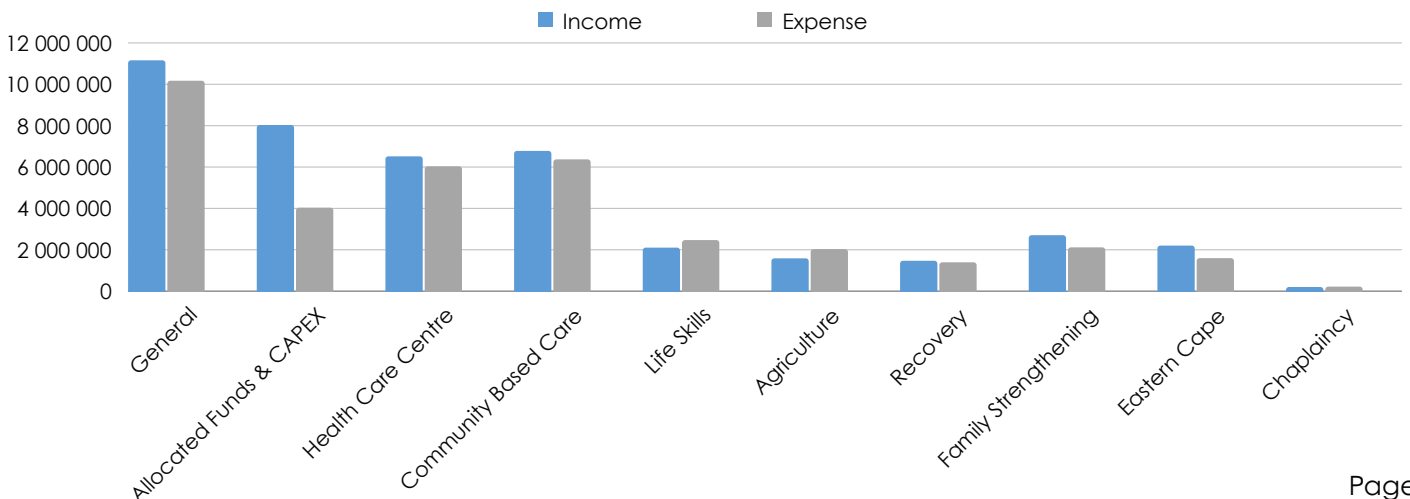
- **Income:** We thank the Lord for His provision of R39,178,552 through our generous donors and grantees. This year, our operating income showed a surplus of R2,319,854, which has been set aside towards a salary reserve to ensure long-term sustainability, as personnel costs account for 60% of our overall spending.
- **Expenses:** Our administrative costs and overheads remained low at just 14%. Remarkably, 86% of our expenses were dedicated to directly helping people through our various programmes.
- **Capital Income:** We received R8,032,131 in capital income, primarily designated for the Mzamomhle building in the Eastern Cape and solar power initiatives. Nearly R4 million of this was spent during the financial year, with the remaining balance of R4,508,198 earmarked for completing the Mzamomhle building and solar power infrastructure in the current financial year.
- We have made positive strides in technology and efficiency, including the installation of security cameras and ongoing efforts to streamline our processes.

The following graphs illustrate the income and expenses of each ministry area, detailing how funds were received and allocated. Thank you for your continued support and partnership as we work together to make a difference in the lives of those we serve.








By Jessica Bennett



Income & Expense by Ministry



Donor Acknowledgements



67 Kids to School
AirLiquide
Ambactus Group
API Education Foundation
Beckman, Jon & Denise
Bennie's Welding Works
Bonzi General Engineering (Pty) Ltd.
Bronner Burgess Memorial Fund
Brookwood Baptist Church
Chets Creek Church
City of Cape Town
Clifford Harris Trust
Compassus
Disaster Recovery South Africa
Extreme Response
Fidelity Charitable
First National Bank
Food Forward
Gordon Food Services
Henk Joubert
Hidden Treasure
In2Food
Intaba Coaching
KelPak
KemKlean
King of Kings
Kingdom Trust
Lawa Estates
MasiCorp
MegaTech
Mountain Brook Baptist Church
Mountain Brook Community Church
Muthobi
Ndihluthi Stew
Nolands
One More Child
Optis Capital
Orchestrator Advisory
Pathcare
Patterson & Cooke Consulting
Pence, Paul CCM Enterprises, LLP
PEPFAR
Rector, Reeder & Lofton, PC
River Rock Church, Inc.
Rolf-Stephan Nussbaum Foundation
The Rutledge Family Legacy Fund
SA Harvest
Seven Silos
Shades Mountain Baptist Church
Sugarbird Trust
SweetPeas
Tarrant Baptist Association
The Lord's Team House
The McCann Charitable Fund
The Modglin Family Foundation
The Signatry Trust
Union Square Properties 64
Western Cape Government
Western Cape Department of Health & Wellness
Western Cape Department of Social Development
Wiegand Morning Star Foundation, Inc
Wilson Family Trust

Our grateful thanks go to every single donor (some who choose to remain anonymous) who have contributed to Living Hope. The Board of Trustees, Management and Staff of Living Hope wish to thank everyone for their contribution. Please note that the content of our programmes is the responsibility of Living Hope and does not necessarily reflect the views of our donors.



Individuals

One of the most straightforward and impactful ways for individuals to support Living Hope is through regular, recurring donations. Whether it's monthly, quarterly, or annually, consistent giving provides a reliable source of funding that helps us plan and sustain our programming. Even modest contributions, when made regularly, can create a substantial impact. Regular donors have the advantage of being kept informed about our activities and progress, fostering a deeper connection with our Mission & Vision. This past year for every \$1 (R17) we were able to impact someone's life positively.



Once-Off Projects: Donors can choose to allocate their contributions to specific projects or areas of need. This targeted giving supports one or more of our initiatives that resonate most with you, our donors; your personal values and interests, whether it's a particular programme, an urgent need, or a specific demographic that we serve.

We are a registered PBO that can offer a Section 18A tax certificate. It is limited to 10% of your taxable income.

Churches & Companies

For South African churches and companies, we offer the opportunity to earn B-BBEE points through Socio-Economic Development (SED) and Enterprise Development (ED) initiatives. As a Level 1 B-BBEE organization and a Category A Enterprise Development Organization, we enhance your contributions by providing a 135% value add. Partnering with us not only allows you to fulfill your B-BBEE obligations but also ensures that your contributions yield tangible benefits for your organization. We are an excellent choice for those looking to give back while gaining value in return.

CSI

There are many ways in which a business can support and impact people through its CSI programme, all of which can contribute significantly to the upliftment of the community. These include creating job opportunities, improving facilities, offering bursaries and empowering people through skills development. Other Investments through the provision of finances, services, products, staff time and more.

Legacy Giving

- **Bequests:** Include a specific amount, percentage of your estate, or specific assets in your will or living trust.
- **Charitable Remainder Trust:** Provide income to yourself or a loved one during their lifetime, with the remainder going to support Living Hope.
- **Life Insurance or Retirement Accounts:** Designate Living Hope as a beneficiary of your life insurance policy or retirement account.
- **Gift of Real Estate:** Donate property to Living Hope, receiving potential tax benefits while supporting our mission.
- **Endowed Gifts:** Establish an endowed fund in your name, perpetuating your legacy while supporting Living Hope in perpetuity.



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How to Donate

www.livinghope.co.za/donate

Account Holder: Living Hope Trust

Account Number: 62061847748

Branch code: 202300

Bank: First National Bank

Type of account: Savings Account

Reference: Your email

Living Hopes accepts secondhand donations. These can be dropped at our Capri campus.

Visit Our Charity Shop

Address: 169 Main Rd, Muizenberg

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